

Regional Fire Services

To whom it may concern:

Ponoka County Regional Fire Services recently had the opportunity to host an NFPA 1033 certified Fire Investigator Course in association with FireWise Consulting.

My experience with FireWise (FWC) was very professional. From the beginning FWC was very clear about the roles and expectations of each party. Our role was to:

- provide classroom space involving social distancing for up to 24 students
- provide a suitable area to burn up to eight cubicles
- build the cubicles from plans and materials supplied by FWC
- collect furnishing from a list provided by FWC
- provide fire suppression
- cleanup post fire debris
- arrange for creature comforts including meals and refreshments paid for by FWC
- Disseminate advertising prepared by FWC and approved by myself

FWC was in regular communication from the onset of when we originally arranged for their services, during the course and even for follow-up and feedback afterwards. They provided information as needed and quickly responded to any questions or concerns. They were professional in all their dealings with our department and suppliers in our community.

FWC was acutely aware of the need to provide a safe learning environment for all students, instructors and attendees through prevention and management of potential COVID-19 exposures.

The course brought students from across Western Canada which provided support to our local economy. Working with FWC staff met or exceeded expectations in every way, and they are recommended for any partnership opportunity a fire service may have

Sincerely,

Dennis Jones

Regional Fire Chief

Ponoka County, Alberta